

Alternative Dispute Resolution Mechanisms and/or social justice tools

Next, participants were asked about their awareness of alternative dispute resolution methods (ADR). The majority (57,9%) confirmed that they were aware of the existence of ADR, with 26,3% confirming that they had no knowledge of such methods, and 15,8% saying they were unsure (see Table 14). Out of those who were aware of ADR, only 36,2% had in fact used ADR. Of those who in fact used ADR, almost three quarters would likely use ADR methods rather than courts (37,4% confirming that it would be 'highly likely' and a similar percentage suggesting it would be 'likely') (see Table 15). Conversely, 12,6% answered they would be highly unlikely to prefer such methods, while another 12,6% of participants thought it was neither likely nor unlikely (see Table 16).

Participants were asked to elaborate on their knowledge of ADR method and the specific types they used. Mediation emerged as the most popular type of ADR method participants identified. Participants also pointed out that even though ADR methods 'take less time' and are as such a 'cheaper and faster alternative to going to court', they are sometimes ineffective, with one participant noting that they are 'usually equally costly [i.e., as court proceedings] and therefore inaccessible.

Table 23: Awareness of ADR

Are you aware of the existence of alternative dispute resolution methods?	%
Yes	57.9%
No	26.3%
Not sure	15.8%

Table 24: Use of ADR

Have you ever used alternative dispute resolution methods?	%
Yes	21.1%
No	36.8%
Missing	42.1%

Table 25: Likely use of ADR over courts

How likely are you to use alternative dispute resolution methods rather than the courts?

	%
Highly unlikely	2.6%
Neither likely, nor unlikely	2.6%
Likely	7.9%
Highly likely	7.9%
Missing	78.9%